

- **Serving customer in the most fundamental way**
- **Serving the most basic needs of citizens of the country**
- **Providing lifeline services to citizens of the country**
- **Sustainable solutions for India's urban infrastructure sector**

Jamshedpur Utilities & Services Company Limited (JUSCO), A TATA Enterprise, is India's first comprehensive urban infrastructure service provider in the private sector. Carved out of Tata Steel in 2004, it has the legacy of over nine decades of experience in providing urban services – water, waste water, power distribution, municipal solid waste management and town planning – at Jamshedpur.

JUSCO has since completed five years and as part of its growth strategy has expanded its reach beyond Jamshedpur with its mission of providing "quality services for life". JUSCO's expertise in executing projects on BOOT, BOT, EPC, O&M, Concession and Franchisee models has led it to create a niche for itself in the growing urban infrastructure sector in the country. Today it has presence in various cities and towns of the country spanning eight states and is serving several urban local bodies and corporations through several landmark projects. In a short span of time JUSCO has emerged as the leader in the water services sector in the country.

JUSCO has achieved international recognitions for its efforts in the water services sector – National Urban Water Award at New Delhi and 5th Asia Water Management Excellence Award at Kuala Lumpur, Malaysia and Global Intelligence Award at London, United Kingdom. JUSCO's operations at Jamshedpur have been conferred with Total Productive Maintenance Award by Japan Institute of Plant Maintenance at Kyoto, Japan.

Carrying forward the Tata values of Corporate Social Responsibility, JUSCO is serving the communities through various initiatives like Twining programme, Seva Day, EK Mouka, etc. Under the Twining Programme JUSCO is helping Sri Lanka's National Water Supply and Drainage Board (NWSDB) to improve their water utility.

VISION

We shall be a provider of best-value Infrastructure and Utilities Services

MISSION

Build a process and knowledge driven enterprise where a team of happy and empowered employees creates best-value through:

- Care for Customer
- Culture of Excellence and Improvement
- Commitment to Safety and Environment
- Concern for Community

VALUES

- Integrity
- Excellence
- Responsibility
- Understanding
- Unity
- Agility

